



Atherton Travellers Park

Rules and Policies

All guests are requested to read and observe the following park rules & conditions

Park Rules & Policies

Management and Staff welcome you as our valued guest and hope you enjoy your stay with us.

Reception Hours

Open from 8am to 5pm weekdays, with an after-hours buzzer available at the caretaker's residence for after-hours enquiries and check-ins.

Arrivals & Departure

Check-in time is 12pm
Check out time is 10:00am.

Late checkout must be arranged in advance and is subject to availability. New arrivals & guests must report at reception before entering park.

Alcohol

Excessive use of alcohol and/or use of banned substances is a breach of park rules. Alcohol must not be consumed within children's playground areas or pool. Offensive behaviour will not be tolerated.

Noise

Noise must be kept to a minimum at all times. **There is to be no noise after 8pm Sunday – Thursday and 10pm Friday/Saturday.** Please do not hesitate to contact park management **at any time** regarding unreasonable noise.

Smoking

There is no smoking permitted in any park building or communal areas, OR within 10 metres of any other guest. This means that you cannot smoke on your patio if there is a guest on the neighbouring patio. Please close the glass door when smoking on the patio.

Vehicles

One car per site is permitted unless otherwise authorised. Visitor's vehicles must be parked in the visitors carpark.

Your Site

A particular site or cabin cannot be guaranteed. Please ensure that your car, trailer, tent, caravan and other equipment are contained within your site.

Please keep your site/cabin tidy & use facilities provided for washing clothes, drying clothes

Maintenance

Please report any required maintenance to the office during office hours.

Road Rules

For the safety of all guests, the park speed limit of 10km must be adhered to at all times. Please give pedestrians the right-of-way and be aware of children at all times. Observe directional arrows/signs.

Maintenance of rooms

Tenants must maintain their rooms in a way that does not interfere with the reasonable comfort of other tenants, and in a way that does not create a fire or health hazard. Tenants must not intentionally or recklessly damage or destroy any part of their rooms or a facility in their rooms. If a cabin/site is found to be left in an unacceptable state, excess cleaning fees may apply.

Once settled, please remember –

- Strictly only 1 tent or 1 caravan or 1 camper trailer per site
- Fires are not permitted
- No trenches to be dug on site
- Connect only one lead to each power outlet (no double adaptors)
- Caravans require a 15amp lead
- Washing of vehicles, boats or trailers is not permitted
- Only ground sheets made of cloth or open weave material are permitted (no tarps)
- Please use designated dishwashing basins provided in camp kitchens. Do not wash dishes in amenities blocks or laundries.

Bikes and Scooters

Guests are welcome to ride bikes during daylight hours, but no riding after dark. Helmets must be worn while riding within the Holiday Park.

Children

Parents are responsible for their children's behaviour at all times. All children must be under parent supervision while on the recreational equipment or in the swimming pool. Children under 8 years must be accompanied by an adult to the amenities. Children must be within their own cabin/site by 10pm.

Children under the age of 7 years old are not permitted to use the top bunk.

Dogs

If you wish to bring your dog along with you, please discuss this with park management **prior to making your booking.** Acceptance of dogs at the park is at the discretion of management.

Pool Rules

Please observe and abide by the pool rules displayed on the pool fence. Children must be supervised at all times.

Facilities and Amenities

All communal facilities are to be kept in a clean and tidy manner at all times. We ask that all facilities be vacated by 10pm, this includes the camp kitchen, BBQ and entertainment areas.

Door locks and keys

Tenants must not tamper with, or change, a door lock on the property, or make copies of keys without permission.

Illness and contagious diseases

Please let us know if you come down with an illness that could potentially affect our other guests. If we become aware, or have reasonable grounds to suspect, that you have contracted a contagious disease or illness that has the potential to infect many people quickly; you and your party may be asked to go home. If this is not possible, then restrictions will be placed upon your activities and movements to prevent the disease or illness being transmitted to other guests.

Garbage

Please place all garbage in the bins provided. Only household waste may be placed in these bins.

Security

All guests are responsible for securing their valuables at all times. While we do our best to maintain a safe park environment, park management or Atherton Travellers Park takes no responsibility for any damage or loss incurred to your belongings during your stay. Trees around the park are inspected regularly, however trees and branches may still fall from time to time. Persons entering the park do so at their own risk. No responsibility will be accepted for person or property damage caused by falling trees or branches.

Damage

We request that all guests and visitors respect the Travellers Park's property, including the accommodation units and contents, gardens, amenities and facilities. Any damages will be at the cost of the person/s responsible and will be charged at the manager's discretion.

Eviction

Park management reserves the right to evict any person from the park who breaches park rules or the conditions of occupancy.

Prices are subject to change without notice

Park Contacts:

Ph: (07) 40914144

stay@theathertontravellerspark.com

www.athertontravellerspark.com

Emergency contact

Police/Ambulance/Fire

Hospital

Park Office

Office After Hours

000

(07) 4091 0211

(07) 4091 4144

Buzzer at reception

Park Address:

15 Robert Street

Atherton QLD 4883



Atherton Travellers Park

Rules and Policies

All guests are requested to read and observe the following park rules & conditions

We look forward to welcoming you the Atherton Travellers Park

For the safety of our guests and team and, to comply with current COVID-19 restrictions, guests at the Atherton Travellers Park must abide by the following:

- Please do not visit Atherton Travellers Park if you or any other member of your family is unwell.
- If you or a member of your booking becomes unwell whilst staying Atherton Travellers Park or anytime in the two weeks following your departure, you must advise Atherton Travellers Park immediately by calling 0438 933 927.
- We encourage all guests and staff to download and activate the COVIDSafe app.
- All guests must be listed in your booking including name, address and contact phone number.
- A mandatory registration form must be signed prior to checking in.
- Social distancing requirements apply, including guests and staff remaining 1.5m apart from each other and no more than 1 person per 4 square metres.
- Groups and/or gatherings of more than 20 people are not permitted.
- No visitors – please do not invite or entertain visitors who are not registered in your booking into the park.
- Children must always be supervised in the park, to ensure adherence to social distancing.
- Guests must abide by safe practice and hygiene rules, including frequent handwashing with warm water and soap for at least 20 seconds, before and after entering communal facilities and/or before and after any contact with surfaces that are used by more than one person.
- Guests must abide by safe respiratory hygiene, including avoiding touching your face and ensuring you cover your mouth and nose with a tissue or your elbow when you cough and/or sneeze. Please dispose of tissues and wash hands immediately.
- Please refrain from shaking hands or touching anyone outside of your booking party.
- Hand sanitizer is provided at several stations around the park for your use.

The enjoyment and safety of all our guests, staff and the wider community is our top priority.

We ask you to please follow any instructions given by our team and continue to abide by existing State and Federal COVID-19 restrictions for the wellbeing of all.

If you have any concerns or enquiries, please don't hesitate to contact our team on (07) 4091 4144.